

Traveling Info

Before you Fly

Packing Tips

- Always remove old airline tags and mark your baggage inside and out with your name, address, and contact number where you can be reached at your destination. Labels can be obtained at the Zoom check-in counter.
- Mark your bags with a brightly colored string or ribbon to assist you in identifying your bag quickly on the baggage carousel.
- Ensure straps are removed so they do not get caught on conveyer belts and break or damage your baggage.
- Lock your baggage.
- For security reasons, ensure you pack your bags yourself and do not at any time leave them unattended. Never carry a package or baggage for someone else unless you have completely checked the contents.
- Never wrap or package gifts; security personnel may need to inspect them.
- Due to safety requirements, there are a number of items that can not be packed in your carry-on or checked baggage. For more information, please visit the [Transport Canada website](#).
- Keep medication and fragile items in your carry-on baggage. Keep all medication in its original, labeled container and carry the physician's prescription with you.
- You must be able to activate any electronic devices at the security check point. If you are unable to do so, you must pack these items in your checked baggage.

Travel Documentation

You are required to obtain and carry the mandatory documentation for entry to the destination country as well as the returning country. It is the passengers sole responsibility to verify and obtain this information and documentation required.

Please find useful links for required documentation when arriving into specific countries from the listed countries below. If your country of citizenship is not listed then please consult with your local government embassy or consulate office.

Baggage

Checked in Baggage

Zoom checked baggage allowance is as follows:

Economy	= 20 kg (44lbs) in total per passenger.
Economy - Premium Service Supplement	= 30 kg (66lbs) in total per passenger.

A charge of \$10.00 CDN, 6.00 GBP, 8.00 Euros or \$8.00 US per kg will apply for any baggage carried in excess of the free allowance as above.

Please note that 32kgs is the maximum allowable weight per item of baggage (as per IATA). Therefore, individual items of baggage weighing over 32kgs will not be accepted at check in.

Zoom will carry, free of charge, baby equipment (e.g. stroller, baby seat, car seat, playpen), personal medical equipment (e.g. manual wheelchairs, motorized wheelchairs (dry and gel cell batteries only), crutches, canes, walkers, back supports, wheelchair back inserts, and braces), and some [sporting equipment](#).

Medication, perishables, valuables, jewelry, business documents, money, negotiable papers, electronic equipment, cameras, laptops, and fragile articles must be packed in your carry-on baggage, as Zoom will not be responsible for their loss, damage, or delay in delivery.

Dangerous Goods Information

Transport Canada defines Dangerous Goods as articles or substances that are capable of posing a risk to health, safety, property, or the environment when they are transported. As a general rule, passengers are not permitted to transport dangerous goods on board an aircraft in their carry-on or checked baggage. For exceptions to this rule, please visit the [Transport Canada website](#).

Please note that the United States have updated their prohibited items list for air travel. Effective April 14, 2005, all lighters have been banned from sterile areas beyond security checkpoints at airports and onboard aircraft arriving to and departing from the United States. This includes, for example, butane, absorbed-fuel (Zippo-type), electric/battery-powered and novelty lighters. Passengers should be aware that they are no longer permitted to carry any lighters in their carry-on baggage, while lighters have always been forbidden in checked baggage, on any flight. This rule applies to all flights to and from the United States.

Service Animals

Service animals only will be allowed to travel in the passenger cabin of the aircraft. Service animals will be carried free of charge in the cabin of the aircraft, fully harnessed and have proper documentation from a certified training school and seated on the floor area at the foot of the passenger. Please keep in mind the destination specific regulations pertaining to the carriage of animals. Service animals will not be carried unless proper permits are obtained for entry into countries of transit or final destination, and such permits are to be presented prior to commencement of travel.

Musical Instruments

Zoom is pleased to accept musical instruments (both electrical and non-electrical) for carriage as checked luggage. Each passenger will be allowed to carry one **hand-held** musical instrument free of charge. Small musical instruments may be allowed as carry on baggage, even though the item may not fit into the baggage sizing unit due to the irregular shape, as long as the instrument can be safely stowed in the overhead stowage bin. In the event the musical instrument cannot be safely stowed in the overhead stowage bin, the instrument must be hold checked. The passenger is responsible to ensure the musical instrument, which cannot be safely stowed in the overhead stowage bin, is properly packed for shipment in the hold of the aircraft. Zoom does not allow musical equipment to be restrained or strapped in a passenger seat on the aircraft, regardless if the passenger has purchased an additional seat specifically for the instrument.

Sporting Equipment

One item of sporting equipment per passenger will be carried free of charge (not including clothing or miscellaneous items). This equipment includes, but is not limited to: snow boards, skis, golf clubs, roller blades, fishing equipment, scuba equipment (providing the tanks are completely empty and the gauge reads zero), bicycles (tires deflated, handlebars turned in line with the frame, and the pedals either removed or turned inward), skateboards, boogie boards, water skis. There is an additional charge of \$100.00 CAD, \$100.00 US, 80.00 Euros or 60.00 GBP each way for windsurfers (must be packed in the standard bags and the mast properly secured), kayaks, canoes, and surfboards. All sporting equipment must be properly packaged in protective bags or wrap.

Wedding Dresses

Wedding dresses will be carried free of charge and may be carried in the cabin if size permits. Otherwise, dresses must be packed in appropriate boxes and will be treated as checked baggage. These boxes are available at most wedding apparel boutiques.

Carry- On Baggage

For the safety and comfort of all our passengers and to ensure compliance with the Transport Canada [Carry-On Baggage Program](#).

It is necessary to limit the size, weight and number of each carry-on bag. Passengers may carry onboard the following:

One (1) bag no more than

Max Weight	= 5 kg (11lbs)
Max Size	= 23cm x 41cm x 51cm, (9"x 16" x 20").
plus	
One small personal article such as a laptop, briefcase, purse etc.	

Carry-on baggage must be stowed underneath the seat in front of the passenger or in the overhead compartment. Please note that security items such as knives, nail clippers, blades, or any sharp and/or pointed objects etc. must be removed from carry-on baggage and packed in checked baggage. You must be able to activate any electronic devices (e.g. cd players, laptops, video cameras) at the security check point. If you are unable to do so, you must pack these items in your checked baggage.

Passengers may only carry such items as syringes, Epi-Pen and hypodermic needles if for personal medical use during the flight, with the needle's guard in place, and when accompanied by labeled medication and/or a Doctor's certificate.

A CPAP machine will be accepted as a carry-on if it fits the standard carry-on size of 9 x 16 x 20 inches (23 x 40 x 51 cm). Due to the excess weight of these machines, we ask that you limit your other carry-on to the bare minimum that is required for your personal needs during flight.

Lost or Delayed Baggage

In the event that your checked bag is delayed, it is important that a Zoom Representative is

contacted immediately upon your arrival at destination. The Representative will ask you to complete a Property Irregularity Report. Additionally, you will be asked to complete a Customs Form and any bag keys must be attached to this form. The report must be made to the carrier forthwith after discovery of the delay and, at the latest, in writing within 7 days of arrival. It is important to provide the Zoom Representative with as much information as possible about the bag, including a good description of all contents, as this will help us to locate it. Immediately after the report is completed, the Zoom Representative will report the delay and tracing for the baggage will commence. The local representative will contact you during your stay at destination to advise you about the status of our search. Once your baggage is located, all efforts will be made to deliver it to you as soon as possible. The PIR will include the local baggage office telephone number so that you may also inquire about the status of your bag.

More information on checked luggage:

- Make sure each piece of luggage is clearly marked with your full name, address and phone number (including your work address and phone number). You should put a copy of this information inside your luggage as well. There are Zoom tags available at the airport.
- Keep all loose handles, hooks and straps closed securely if you can, or remove them. These can catch on conveyors and belt loaders and cause damage to your luggage or other guests' luggage.
- Lock your luggage.
- Never leave your bag unattended at the airport.
- Make a list of items you have packed and their estimated value.
- Keep your list in a safe place until you return.
- Report any missing, delayed or damaged items before you leave the airport and at the latest in writing within 7 days of arrival. This will help us start our tracing endeavors right away.

Zoom will not be responsible for valuables, fragile or perishable articles, electronics, computers and medication placed in checked baggage. These items must always remain in your possession inside carry-on baggage. See baggage allowance section for size and weight.

Damaged Baggage

In the event that your checked bag is damaged, it is important that a Zoom Representative is contacted immediately upon your arrival at destination. The Representative will ask you to complete a Property Irregularity Report. A report will not be completed for damage if the bag has been checked in with a Limited Release Tag indicating previous damage to the bag. You will also be informed of the name and address of a baggage repair shop, if required. The P.I.R. is necessary for all baggage claims. The report must be completed at destination even if the baggage repair is planned only upon return. If a P.I.R. is not completed upon your arrival, a written claim must be made immediately to the carrier forthwith after discovery of the damage, at the latest, within 7 days of arrival. In the case of a baggage delay, a written claim must be made within 21 days from the date the baggage was returned or delivered to the passenger.

Zoom will not be responsible for valuables, fragile or perishable articles, electronics, computers and medication placed in checked baggage. These items must always remain in your possession inside carry-on baggage. See baggage allowance section for size and weight.

Zoom does not accept claims for damage due to normal wear and tear (missing or damaged straps, scratches, nicks, wheels, locks, zipper damage, scuffs, dents, soiling etc...) or manufacturer's defects. Damage resulting from a bag or suitcase being over-packed or overweight is not covered.

All sporting equipment is accepted with a signed Limited Release Tag, releasing Zoom from any claim in regards to damage. It is important that passengers make sure they are covered by their personal insurance. Consult your travel or insurance agent.

Liability Limitations

Our liability for loss, damage or delay to your baggage is limited by the Montreal Convention or the Warsaw Convention and their amendments. Zoom assumes no liability for (but not limited to) fragile, valuable, or perishable articles including money, jewelry, cameras, video and electronic equipment, silverware, business documents, antiques, paintings, or similar items. You may not, therefore, be able to recover from us the full value of your bags and their contents if they are lost or damaged. We recommend that passengers purchase additional baggage insurance to cover loss or damage to these items.

AEROTAG

Even though every effort is made to ensure that your luggage arrives with you at your destination, sometimes baggage is lost or mishandled. This is a reality for all airlines, including Zoom.

Zoom believes that the best way to avoid lost or mishandled luggage is to ensure your luggage is well identified on the inside and out. After reviewing the AEROTAG Luggage Identification System, we believe it to be a strong, reliable and effective solution.

If your luggage arrives at any tracing office worldwide, your AEROTAG will be used to provide the information needed to quickly match and return the luggage to you. This system is a simple way for our passengers to protect their luggage and also is a valuable means for Zoom to enhance our service to you.

Zoom is pleased to offer our passengers a complimentary AEROTAG, particularly, as the benefits of the free AEROTAG continue for a year beyond your Zoom flight. Continuing to identify your luggage regardless of the form of transport or the carrier you choose.

Travelling With Your Pet

Zoom Airlines is pleased to accept family pet cats and dogs travel on our aircraft. However, the process of transporting animals can be complicated, expensive and procedures differ from Airline to Airline. To avoid any disappointments, we strongly recommend that you are fully informed regarding the carriage of your pet cat or dog prior to booking your passenger seats with Zoom Airlines. We advise you to fully investigate the availability, requirements and costs associated with transporting your pet on your chosen routing.

On certain routes (please see below), Zoom Airlines can accept pet cats and dogs onboard our aircraft, however pets are not permitted to travel in the passenger cabin, or in the hold with regular baggage. Therefore, pet animals must be transported as cargo in our temperature-

controlled and well-ventilated baggage compartment. Your pet may travel on the same flight as you do or, if you choose, can travel independently of yourself.

Regardless of destination, all animals will be transported in a safe and humane manner and, Zoom Airlines complies with the International Air Transport Association's rules and regulations for the acceptance of carriage of animals.

Zoom Airlines offers transportation of Pets on the following routes:

- Belfast to Halifax and Toronto
- Calgary to London Gatwick*, Manchester* and Glasgow
- Cardiff to Toronto
- Edmonton to London Gatwick*
- Glasgow to Calgary, Halifax, Ottawa, Toronto and Vancouver
- Halifax to Belfast, Glasgow and London Gatwick*
- London Gatwick to Calgary, Edmonton, Halifax, Montreal, Ottawa, Toronto and Vancouver
- Manchester to Calgary, Toronto and Vancouver
- Montreal to Paris CDG and London Gatwick*
- Ottawa to London Gatwick* and Glasgow

- Winnipeg to London Gatwick*
- Paris CDG to Montreal and Toronto
- Port of Spain to Toronto
- Toronto to Belfast, Cardiff, Glasgow, London Gatwick*, Manchester*, Paris CDG and Port of Spain
- Vancouver to Glasgow, London Gatwick* and Manchester*

*PETS Passport available on this routing

Regulations and Requirements

The regulations and requirements vary from country to country. Animals will not be carried unless proper permits are obtained for entry into countries of transit or final destination, and such permits and supporting documentation are to be presented prior to acceptance of pets for travel.

Traveling to the United Kingdom with Pets:

Historically, the UK has not allowed Pets to be transported into the British Isles without a 6 month quarantine period for the Animal on arrival. Recently, the law changed and the UK will allow pets to enter the UK under the Pets Travel Scheme (PETS), known as PETS passport. However, the process of obtaining a "PETS Passport" must be started, at the very minimum, at least 6 months prior to the date of travel. Travel of pets from Canada to the UK under the PETS Passport is only applicable on routes to London Gatwick and Manchester.

Zoom Airlines will only accept pet Cats and Dogs for travel to the UK under the PETS passport scheme that have been booked through The Ladyhay International Pet Travel Agency (see below for contact details).

Booking your pet on Zoom Airlines:

Zoom Airlines will only accept pets for carriage that have been booked at least 48 hours in advance. We cannot accept pets that are presented to us at check in. Enquiries and reservations for pet travel may be made by contacting the relevant number below. Please note that Zoom Reservation agents are unable to make pet bookings.

Canada to United Kingdom:

www.ladyhayeco.uk

Representative - Amanda Buchanan-Munro

Ladyhay International Pet Travel Agent

Phone: +44 (0) 1342 832 161

Fax: +44 (0) 1342 834 778

E-mail: Amanda@ladyhayeco.uk

Canada to France:

www.ncs.ca

Representative – Godfrey Dsouza

NCS – Network Cargo Systems

Phone Toll Free 1 888-942-2746 or 1 416-622-9450

Fax: 1 416-622-4096

E-mail: godfrey.dsouza@ncs.ca

United Kingdom to Canada:

web.network-airline.com

ANA Aviation

Phone: 011 44 (0) 1784 425389

Fax: +44 (0)1784 425397

Email: sales@ana-aviation.com

France to Canada:

www.network-airline.com

Representative: Mr. Florent Turlier

Network Airline Systems

Phone: +33 (0) 1 48 16 61 68

Fax: +33 (0) 1 48 62 47 98

Email: reservations.cdg@network-airline.com

Service Animals

Zoom Airlines is happy to accept service animals in the passenger cabin of the aircraft. Please keep in mind the destination specific regulations pertaining to the carriage of animals. If traveling to the UK, please bare in mind that only London Gatwick and Manchester has the ability to handle the service animals under the PETS passport. If you wish to travel with a service animal to London Gatwick and Manchester, it is necessary to book through Ladyhay International Pet travel Agency, as per above.

Special Assistance

Expectant Mothers

Expectant mothers are accepted for travel up until the end of their 35th week of pregnancy. Between the 36th and 38th week inclusive, expectant mothers must produce a medical certificate, issued within 24 hours prior to departure, by a physician stating that they are "fit to travel" by air. Expectant mothers who are past the 38th week (39 weeks and on) will not be accepted for travel.

Traveling with Infants and Children

Newborn babies less than 7 days of age will not be accepted for travel. Zoom will carry an infant who is between the age of 8 days and 2 years less a day inclusive for a nominal fee of £25, \$50.00 CAD, or €35. There are no sky cots onboard Zoom aircraft, therefore the infant must be carried in the arms of an adult. One adult can only be responsible for one infant.

Car Seats

Infants who have purchased a seat will be entitled to bring a car seat onboard the aircraft. No Passenger may be responsible for more than one infant. Car seat(s) to be used as a restraint device (where the infant is to remain in the car seat whenever the seat belt sign is illuminated) must be approved by the Canadian Motor Vehicle Safety Standards (CMVSS). The sticker CMVSS 213 or 213.1 must appear on the car seat and the car seat must be manufactured after 1981. US manufactured car seats with the Federal Motor Vehicle Safety Standard sticker FMVSS 213 are also permitted for use as a restraint device.

For infants weighing:

- less than 9 kg (20lb) the seat must be rear-facing
- 9-18kg (20lb-40lb) the seat must be forward-facing
- over 18kg (40lb) car seat will not be allowed for use

A child two years of age and older may only occupy an approved car seat during flight since they must remain in the car seat whenever the seat belt sign is illuminated. The child must not exceed the height and weight restrictions as indicated on the car seat.

“Booster” seats (as referred by the manufacturer) may be used as a restraint device for the child, only if the manufacturer’s guidelines for height and weight are observed, a five point harness is used and the device has been approved by the Canadian Motor Vehicle Safety Standards (CMVSS) and is bearing the sticker CMVSS 213 or 213.1.

Snugglis (a knapsack device for holding an infant) cannot be used as a restraint device.

U.K. and EU car seats are permitted onboard but are not approved to be used as a restraint device; therefore the infant can not remain in the car seat during take off, landing or whenever the seat belt sign is illuminated. During this time the infant must remain in the lap of the parent/guardian and the car seat must be stowed in the over head stowage compartment. During flight, when the seat belt sign is not illuminated the infant may occupy the car seat.

Passengers traveling with non-approved car seats must be advised at the check-in counter the car seat will only be allowed onboard if it fits in the overhead bin and the passenger is

prepared to hold the infant whenever the seat belt sign is illuminated. During this time the car seat will be safely stowed in the overhead stowage compartment. Prior to departure, if it is determined the car seat cannot be safely stowed in the overhead stowage compartment, in order for the car seat to travel, it must be hold checked.

An infant, who has purchased a seat, and is occupying a car seat (either approved or non-approved) must be issued a non-emergency window seat or a center seat, where there is an extra oxygen mask available and the parent/guardian is seated in the adjacent aisle seat.

We ask that you advise your tour operator at the time of booking if you are traveling with an infant. Car seats and strollers are accepted as checked baggage free of charge.

Children over 2 years of age must purchase a ticket and are entitled to a seat onboard the aircraft.

Unaccompanied Minors

Zoom's uppermost concern is your child's protection and safe delivery to the correct party. Children, travelling alone between the ages of 5 to 12 inclusive will be accepted for travel as an Unaccompanied Minor. The child must be travelling point to point meaning under no circumstances will an Unaccompanied Minor be accepted for travel if they have a connecting flight. The UM service must be requested at the same time the child's flight is booked. Please notify us at the time of booking if your child is to travel as an Unaccompanied Minor (UM).

Unaccompanied Minors should be present at check-in at least 2 hours prior to departure. Upon arrival at Zoom check-in counters, parents or guardians will be asked to complete the necessary forms and assist with the check-in of the child. The parents or guardians must complete the 'Request for Carriage UM Form' which is attached to a lanyard bearing the letters "UM". This form remains the distinguishing feature which identifies the passenger as a UM, therefore UM's are required to wear this form until such time as they are in the care of the guardian at their destination point.

The parent/guardian at the departure airport will be required to provide all information required on the Unaccompanied Minor (UM) form. Failure to provide all information could result in the denial of the UM. The parent or guardian must remain at the airport until the aircraft has departed in case of any unforeseen delays.

The UM form contains the following:

- the child's identification information
- the child's flight itinerary
- the name(s) of the designated person(s) who will be meeting the child at the destination point
- the parent or guardian's authorizing signature

Zoom personnel will escort the UM to the departure gate, pre-board the UM onto the aircraft, meet the UM upon arrival and escort the UM to the designated person on the UM form. Photo identification and a signature on the UM form must be obtained from the designated person on the UM form in order to release the UM.

A UM will not be released to anyone other than the person indicated on the UM form. In the event the airline is not able to release the child to the designated person, local authorities will be notified and all expenses (meals, hotels, administrative fees) relating to the care of the UM will be charged to the parent or guardian.

Young Persons

Passengers between the ages of 13 and 17 inclusive will be accepted for travel as Young Persons (YP). YP will be assisted to and from the aircraft by a Zoom Representative.

Passengers with Special Needs

Zoom looks forward to welcoming on board any passengers in need of special assistance. Please inform your tour operator at the time of booking. We will be pleased to offer assistance to board and deplane the aircraft. Please note that aisle chairs are available at all airports. However, please remember that if you are not self-reliant you must travel with an escort. Special wheelchairs are available onboard all of our aircraft to provide accessibility to the lavatories. All personal mobility aids will be carried free of charge. If there is anything we can do to make your journey more pleasant, please do not hesitate to ask.

Passengers requiring wheelchair assistance should request this service at least 48 hours prior to departure. There is no charge for this service. If you require wheelchair assistance for any reason, please call one of our Reservation Offices below to arrange for this service.

1-866-FLY-ZOOM (359-9666) (North America only)

0870-240-0055 (for United Kingdom)

0800-213-266 (for France)

Passengers traveling with wheelchairs (including battery powered)

Passengers may travel with their own wheelchair. Depending upon the airport facility, the wheelchair may remain with the passenger up to the door of the aircraft at which time it will then be carefully loaded into a separate compartment of the aircraft. In most destinations, on arrival the wheelchair will be delivered to the aircraft door. Where this service is not feasible due to airport facilities, the wheelchair will instead be delivered to the baggage claim area. Wheelchair assistance will be provided from the aircraft to the baggage claim area.

Wet cell batteries will not be accepted for carriage under any circumstances.

Wheelchairs powered by gel or dry cell batteries will be accepted for carriage. Prior to loading the battery powered wheelchair in the compartment of the aircraft, the battery terminals must be fully insulated or disconnected and the terminals taped.

Onboard Wheelchair Service

Each Zoom Aircraft has available an onboard wheelchair. The onboard wheelchair is of a size that will allow access into the wheelchair accessible lavatory located onboard each aircraft. Weight restrictions apply.

Visually/Hearing Impaired Passengers

Zoom will be pleased to welcome aboard visually or hearing impaired passengers with or without a service animal. Please advise your tour operator at the time of booking. Visually or hearing impaired passengers will be assisted to and from the gate and invited to board the aircraft first. Service animals will be carried free of charge in the cabin of the aircraft, fully

harnessed, and seated on the floor area at the foot of the passenger. Please keep in mind the destination specific regulations pertaining to the carriage of animals.

Onboard Medical Attention

MedAire

For special services regarding medical attention, please inform your tour operator at least 3 business days prior to departure. Zoom, in partnership with MedAire, will be able to provide our cabin crew with access to emergency care physicians during the flight. In addition, our cabin crew are fully trained on the use of onboard medical equipment.

Medical Equipment

Medical kits, Automated External Defibrillators (AED) and supplemental oxygen will be available onboard Zoom aircraft.

Supplemental Oxygen

Zoom will supply supplemental oxygen upon request from the passenger (5 business days notice). Zoom will require the following information: (a) name, phone number, age of passenger, (b) medical certificate from a physician declaring that the passenger is "fit to travel" by air, the flow of oxygen required and whether the flow is continuous or occasional, (c) flight details, (d) method of payment (\$100.00 CDN for one tank per leg, \$50.00 CAD for each additional tank ordered per leg, and a \$50.00 CAD admin fee per leg)

Passengers may not carry their own personal oxygen on board Zoom aircraft. Personal oxygen tanks which have been fully depleted (bled to zero PSI) are permitted. Zoom will accept for carriage nebulizers (which convert medication into an aerosol treatment), ventilators, air pumps, and concentrators. These items must fit underneath the seat in front of the passenger. Oxygen generators and liquid oxygen are strictly forbidden on board aircraft.

In Flight

Bar

An onboard bar service offering a variety of mixed drinks, beer and wine will be available during all Zoom flights. All alcoholic beverages will be sold at a cost of \$5.00(CDN or US), €4.00 or £3.00.

Meals

A hot meal accompanied with complimentary wine (lunch and dinner only) will be served on all Zoom flights.

Special Meals

We are pleased to offer special meals onboard all Zoom flights. Passengers should order their special meal through their tour operator at time of booking (no later than 48 hours prior to departure).

Type of meal	Description
Diabetic	Sugar-free meal, without added sugar, low in carbohydrate and high in fibre
Vegetarian	Free of meat or meat products, no fish
Child Meal	Easy to chew, easy to manipulate

Onboard Entertainment

First-run movies and audio channels will be available on all Zoom flights. Headsets are available at \$5.00 (CDN or US), €4.00 or £3.00 each and are yours to keep.

Duty Free

Duty Free will be available aboard Zoom flights offering tobacco and alcohol as well as an assortment of other goods including perfume, chocolates and jewellery.