

Conditions of Carriage

Notice:

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention may be applicable and the Convention governs and in most cases limits the liability of carriers for death or personal injury and in respect of loss of or damage to baggage. See also notice headed „Advice to International Passengers on Limitation of Liability“ and „Notice of Baggage Liability Limitations“ .

Conditions of Contract 1 As used in this contract „ticket“ means the passenger ticket and baggage check, or itinerary/receipt if applicable, in the case of an electronic ticket, of which these conditions and the notices form part, „carriage“ is equivalent to „transportation“, „carrier“ means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other services incidental to such air carriage, „electronic ticket“ means the itinerary/receipt issued by or on behalf of Carrier, the Electronic Coupons and if applicable, a boarding document. „Warsaw Convention“ means the Convention for the Unification of Certain Rules Relating to International Carriage by Air, signed at Warsaw, 12th October 1929, or that convention as amended at The Hague, 28th September 1955, whichever may be applicable. 2 Carriage is subject to the rules and limitations relating to liability established by the Warsaw Convention unless such carriage is not „international carriage“ as defined by that Convention. 3 To the extent not in conflict with the carriage and other services performed by each carrier are subject to: (i) provisions contained in the ticket, (ii) applicable tariffs, (iii) carrier's conditions of carriage and related regulations which are made part of the ticket (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside thereof to which tariffs in force in those countries apply. 4 Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's tariffs, conditions of carriage, regulations or timetables; carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket; the agreed stopping places are those places set forth in the ticket or as shown in carrier's timetables scheduled stopping places on the passenger's route; carriage to be performed by several successive carriers is regarded as a single operation. 5 An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its agent. 6 Any exclusion or limitation of liability of the carrier shall apply to and be for the benefit of agents, servants and representatives of carrier and any person whose aircraft is used by the carrier and its agents, servants and representatives. 7 Checked baggage will be delivered to bearer of the baggage claim check. In case of damage to baggage in international transportation, complaint must be made in writing to the carrier forthwith after discovery of damage at the airport and, at the latest, within 7 days from receipt; in case of delay, complaint must be made within 21 days from date the baggage was delivered. See tariffs or conditions of carriage regarding non-international transportation. 8 The ticket is good for carriage for one year from date of issue, except as otherwise noted on the ticket, in carrier's tariffs, conditions of carriage or related regulations. The fare for carriage is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid. 9 Carrier undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. 10 Passenger shall comply with all Government travel requirements, present entry, exit or other required documents and arrive at the airport by the time fixed by carrier, or if no time is fixed, early enough to complete departure procedures. 11 No agent, servant or representative of carrier has authority to alter, modify or waive any provision of the contract.

DANGEROUS GOODS IN PASSENGER BAGGAGE For safety reasons, the following articles or material may not be carried in passengers baggage: • Briefcase and security type attaché cases with installed alarm devices, or incorporate lithium batteries and /or pyrotechnic material; • Explosives, munitions, fireworks and flares, knives, forks, razor blades guns, ammunition or any object deemed to be used as a public weapon; • Gases (flammable, non-flammable, deeply refrigerated and poisonous) such as camping gas and aerosols; • Flammable liquids such as lighter fuels, paints and thinners; • Flammable solids, such as matches and articles which are easily ignited, substances liable to spontaneous combustion, substances which on contact with water emit flammable gases; • Oxidizing substances (such as bleaching powder and peroxides); • Poisonous (toxic) and infectious substances; • Radioactive materials; • Corrosives (such as mercury, which may be contained in thermometers, acids, alkalis and wet-cell batteries); • Magnetized materials and miscellaneous dangerous goods as listed in the IATA Dangerous Good Regulations The above regulations do not apply to medicines and medical appliances, toiletries, smoking utensils (except gasoline cigarette lighters), alcoholic drinks, provided these are carried in small quantities for personal use. Further information is available on request.

ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Passenger(s) on a journey involving an ultimate destination or a stop in a country other than the country of origin are advised that the provision of a treaty known as the Warsaw Convention may be applicable to the entire journey, including any portion entirely within the country of origin or destination. For such passenger(s) on a journey to, from, or with an agreed stopping place in the United States of America, the Convention and special contracts of carriage embodied in applicable tariffs provide that the liability of certain carriers parties to such special contracts for death or personal injury to passenger(s) is limited in most cases to proven damages not to exceed U.S. \$75,000 per passenger, and that this liability up to such limit shall not depend on negligence or the part of the carrier.

For such passengers travelling by a carrier not a party to such special contracts or on a journey not to, from, or having an agreed stopping place in the United States of America, liability of the carrier of death or personal injury to passengers is limited in most cases to approximately U.S. \$10,000 or U.S. \$20,000.

The names of carriers parties to such special contracts are available at all ticket offices of such carriers and may be examined on request.

Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under the Warsaw Convention or such special contracts of carriage.

Note: The limit of liability of U.S. \$75,000 above is inclusive of legal fees and costs except that in the case of a claim brought in a state where provisions is made for separate award of legal fees and costs, the limit shall be the sum of U.S. \$58,000 exclusive of legal fees and costs.

Notice of Baggage Liability Limitations

Liability for loss, delay or damage to baggage is limited unless a higher value is declared in

advance and additional charges are paid. For most international travel (including domestic portions of international journeys) the liability limit is approximately U.S. \$9.07 per pound (U.S. \$20.00 per kilo) for checked baggage and U.S. \$400 per passenger for unchecked baggage. Excess valuation may not be declared on certain types of articles. Some carriers assume no liability for fragile, valuable or perishable articles. Further information may be obtained from the carrier.

Notice of Government Imposed Taxes and Fees

The price of the ticket may include taxes and fees which are imposed on air transportation by government authorities. These taxes and fees, which may represent a significant portion of the cost of air travel, are either included in the fare, or shown separately in the „Tax“ box(es) of the ticket. You may also be required to pay taxes or fees not already collected.